Gregory A. Rollins, CPTD, Cptm

Instructional Designer

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# **Summary**

Experienced Training and Development Professional with a strong technical background, dedicated to delivering top-tier training development and management solutions. I am passionate about utilizing my expertise in learning and development to create impactful programs that drive employee growth and organizational success.

# **Skills & Abilities**

My expertise includes adult learning theory, needs analysis, instructional design, training program development and management, ADDIE, training delivery, Articulate Storyline, instructor-led training (ILT), eLearning development, learning management software (LMS), and customer service.

# **Certifications**

Certified Professional in Talent Development **(CPTD)** - Association for Talent Development (ATD)

Certified Professional in Talent Management **(CPTM)** - Training Industry

eLearning Instructional Design Certified - – Association for Talent Development

Articulate Storyline 360 Certified - – Association for Talent Development

# **Experience**

## 01/2022 – 08/2023 Senior Instructional Designer: *Sierra Space*

* Worked with SMEs and stakeholders heading needs analysis.
* Created and implemented training programs that included presentations, videos, eLearning, activities, and facilitator guides for the Dreamchaser Spaceplane, life habitat, and corporate training.
* Coached and reviewed junior team members and their content.
* Created, implemented, and facilitated the “train the trainer” program.
* Lead instructional designer for three junior instructional designers.
* Wrote and edited instructional design process procedures.

## 07/2019 - 01/2022 Instructional Designer: *Terumo BCT*

* Worked with SMEs and stakeholders heading needs analysis.
* Created and implemented training programs that included presentations, videos, eLearning, activities, and facilitator guides for Terumo’s blood and cell products.
* Created, implemented, and facilitated the “train the trainer” program.
* Coached and reviewed junior team members and their content.

## 09/2017 – 05/2018 Technical Training Specialist: *3D Systems*

* Organized and headed needs analysis and worked with stakeholders.
* Created, implemented, and facilitated a training program for the Direct Metal 3D Printer line of products.

## 07/2016 – 09/2017 Product Specialist: *Yokogawa Corporation of America*

* Technical and logistical liaison between Yokogawa, third-party field sales representatives, and customers.
* Facilitated training for Yokogawa sales representatives and customers.

## 10/2012 – 07/2016 Technical Training Specialist: *Emerson Automation Solutions*

* Created, implemented, and facilitated Emerson flow and density product training programs.

## 05/2009 – 10/2012 Customer Service Technician: *Emerson Automation Solutions*

* Managed customer inquiries, troubleshot equipment failures and process problems, created CRM service tickets, and tracked customer problems to ensure prompt follow-up.
* Facilitated training for domestic and international customers.

## 05/2006 – 05/2009 Repair Technician: *Emerson Automation Solutions*

* Troubleshot and repaired Emerson’s Coriolis flow meter electronics.

## 06/2005 -03/2006 Test Technician: *DigitalGlobe (Aerotek Contractor)*

* Designed and built flight test cables for the World View Satellite.

## 06/2004 -03/2005 Police Officer: *City and County of Denver*

* Investigated traffic accidents, domestic violence, and other crimes.

## 03/2002 -06/2004 **Sr.** Test Technician: *Ball Aerospace*

* Sr. Test Technician on the CALIPSO and NPP satellite programs.
* Conducted electrical and mechanical tests such as acoustics, vibe, and thermal vacuum.
* NASA solder, Polymeric, cable harness, ESD, and clean room certified.
* Received and maintained SSBI Clearance 12/03/03.

## 10/2001 -03/2002 RF Technician: *SpectraLink*

* Troubleshot and repaired wireless telephone systems to component level.

## 06/2001 -10/2001 Manufacturing Technician: *Vialta*

* Assisted in testing and developing the ViDVD internet appliance.

## 06/1998 -06/2001 Vehicle Test Operator: Lockheed Martin Missiles and Space

* Assembled and tested TIROS low earth orbit meteorological satellites.
* Lead technician for all vendor operations.
* Lead integration and test technician for TIROS NOAA-M spacecraft.

## 06/1995 -06/1998 Copier Technician: *Ikon Office Solutions*

* Serviced and repaired Sharp 2000 series copiers.

## 08/1989 – 05/1995 Electronics Technician/Supervisor: *United States Navy*

### Served aboard the USS Kinkaid and USS Fife.

* Miniature electronic assembly repair (2M solder certification).
* Work Center Supervisor for Communications.
* Lead technician for all UHF line of sight and satellite communications.
* Received and maintained secret clearance.

### Honorably Discharged in May 1995 as a Petty Officer 2nd class (E-5).

# **Education**

## Bachelor of Science in Business Management

### *Colorado State University Global, Greenwood Village Colorado, GPA 3.6*

**Basic and Advanced Electronics**

*United States Navy “A” school Orlando Florida*